

Charlotte N. Hodges, CPP, is the Director of Payroll Operations for WTW, where we provide data-driven, insight-led solutions in the areas of people, risk and capital that make your organization more resilient, motivate your workforce, and maximize performance. She serves as a member of the Bloomberg Tax Payroll Advisory Board. Charlotte is a member of the American Payroll Association's Hotline Referral Service and serves on the Strategic Payroll Leadership Task Force - Best Practices Subcommittee as well as the Government Relations Task Force - Federal Issues Subcommittee. She currently serves as a Region 2 Advisor on APA's Board of Advisors and just concluded her 2nd year on the APA Education Grant Committee. Charlotte was awarded the APA Meritorious Service Award in 2020. Charlotte is a member and past President of the Washington Metropolitan Area Chapter of the APA (WMAAC-APA) where she has served on a number of committees and currently serves as the Chair of the Education Committee.