

Rachel Mumford's Payroll Biography

I started Payroll in 1996 in Washington, D.C. I was hired to reconcile accounts including payroll. When the payroll coordinator left, I was asked to take over the payroll processing. Little did I know that was my new career.

Later I moved to Nashville where I was a payroll accountant and became officer of the Nashville Chapter of the APA. Our chapter had a study group where I studied for the CPP. I initially received my CPP in May 1999.

Late in 1999 I moved and became a member of the Washington Metropolitan Area Chapter of the APA where I served as the Treasurer. I was an assistant payroll manager at regional department store corporate office. At the time my dream job. My ex-husband wanted to move to Florida. I remember telling him I'm not leaving this job unless there is something better. I'm not quite sure how he did it but I got an interview with Walt Disneyworld's Payroll Department. We moved.

At Disney I had various roles in Payroll. Our department became a Shared Services, and I was responsible for the payroll for several business units. Also, I was a member of the Orlando Chapter of the APA.

After my son left for college, I decided to move to Miami. It was in my Miami I reached my goal of becoming a Payroll Director. There was not a local APA Chapter so I focused on National Committees. I was a member of the Strategic Leadership Task Force for Best Practices and Strategic Leadership Task Force for Government Sector. I attend Congress, local classes, and many webinars.

After years of not having a local chapter in Miami I decided to revive the chapter. I contacted APA and a former member of the Miami Chapter. I gained the interest of many payroll professionals in Miami who were excited. We currently, are working on our bylaws and plan to have our 1st meeting in later in 2022.

I want to give back to my profession. It has allowed me to meet many professionals and to overcome work challenges to this day I say, "I don't know we managed to get it done in time". I enjoy teaching what I know about payroll. Many times, I find people just going through the motions. In my department, I make my staff see how even minor things can fit into the big picture. I hope by being part of the National Speakers Bureau I can help payroll professionals, all across the country learn, grow and excel.