

Lisa Poole, CPP  
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Lisa Poole is a Technology Configuration Delivery Consultant for SunTrust Banks, Inc. in Atlanta, Georgia. SunTrust employs 25,000 teammates across 18 different companies in 41 states.

Lisa has been involved in payroll since 1993. She has held positions as Payroll Clerk, Payroll Supervisor, and Corporate Payroll Manager, and has experience with hospitality, manufacturing, commission sales, union payrolls, and financial services industries.

Lisa is an active member of the American Payroll Association. At the local level, she has served as President of both Atlanta area chapters, and has also acted as coordinator for NPW, Statewide conferences, and CPP Study Group activities for both chapters. She was named "Georgia Payroll Professional of the Year" in 1999. She has facilitated the National Payroll Week "Money Matters" Education Day for more than 1,600 students annually in Fulton County (Atlanta) schools in collaboration with a nationally syndicated radio talk show host. She has also partnered with Cristo Rey HS in Atlanta to provide the 'Bringing Home the Gold' into the students' curriculum.

Lisa is a member of the APA's National Speakers Bureau speaking at Congress since 2004, as well as local chapter and statewide conferences. She is the co-chair of the SPLFT Manufacturing subcommittee and former co-chair of the GRTF Garnishment subcommittee. She was one of five subcommittee members that attended the ULC meetings which helped shape the outcome of the Wage Garnishment Act with the Uniform Law Commission from 2012-2016. Lisa volunteers on the Hotline Referral Service, Best Practices subcommittee, and the CHAMPS Committee. Lisa has written several articles for APA membership publications. She received a Meritorious Service Award in 2007 and the Special Recognition Award in 2010 and has been inducted into the APA's Hall of Fame.

Lisa was the APA's Payroll Professional Learning Series (nka PayTrain) Facilitator at Georgia Perimeter College from 1998 - 2007. She has mentored over 400 aspiring CPPs and payroll professionals in the Atlanta area through this program, and was named PPLS Teacher of the Year in 2003 by the APA.

Lisa holds a B.S. in Business Administration from Washington State University. She has held the Certified Payroll Professional designation since 1997.